



CONTACT AND VOLUME PLANS

- Contact plans have different tiers with different pricing
- Volume pricing is expensive

- One Contact plan with all features included



FREE TEMPLATE LIBRARY

- Custom template is not available on base plans
- Drag and drop builder

- Custom Templates can be created, and the footer information is completely customisable
- Drag and drop builder



AUDIENCE

- Limited number of Audiences
- Separate Audiences that have duplicate email addresses count towards your contact count

- Unlimited lists in your Audience
- Only unique contacts are counted towards the account contact count



AUTOMATION

- Basic Automated Journeys

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ADVANCED SEGMENTATION

- Only available on more expensive packages

- Full suite of segmentation tools available



SUPPORT

- 24/7 Email & Chat Support

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- Telephone support



ONBOARDING

- Self-service onboarding on lower-tier packages

- Personalised onboarding